

# 9 And what do you do?

## Glossary

### Page 101

**9.1 emergency** (n) /ɪ'mɜːdʒənsi/  
a sudden dangerous situation in which you need to act fast to avoid harm • *It is important to try and stay calm in an emergency.*

❖ \_\_\_\_\_

**9.2 rescue** (v) /'reskjʊː/  
save sb from a dangerous or harmful situation • *The firefighters rescued two families from their burning homes.* > rescue (n)

❖ \_\_\_\_\_

### Reading Pages 102–103

**9.3 for free** (phr) /fə friː/  
without paying or getting any money • *I'm not expecting you to do it for free; I'll pay you, of course.* ❖ \_\_\_\_\_

**9.4 critic** (n) /'krɪtɪk/  
sb who says they dislike sb/sth • *She is a major critic of wind power, as she believes it is expensive and harmful to the environment.* > criticise (v), criticism (n), critical (adj)

❖ \_\_\_\_\_

**9.5 benefit** (v) /'benɪfɪt/  
help sb improve their life in some way or be helped to improve your life • *The new law mainly benefits younger families.* > benefit (n), beneficial (adj) ❖ \_\_\_\_\_

**9.6 local** (n) /'ləʊkl/  
a person who lives in a particular area • *Most of the people present were locals, but some had come from other areas.* > local (adj)

❖ \_\_\_\_\_

**9.7 skilled** (adj) /skɪld/  
having the knowledge and experience necessary to do a job well • *We need a skilled worker for this job, not someone with no experience.* > skill (n) ❖ \_\_\_\_\_  
📎 Opp: unskilled

**9.8 misunderstanding** (n) /,mɪsʌndə'stændɪŋ/  
an occasion when sth is not understood correctly • *Let me explain it again, because I think there's been a misunderstanding.* > misunderstand (v) ❖ \_\_\_\_\_

**9.9 developing** (adj) /dɪ'veləpɪŋ/  
(of a country or area) poorer with less advanced industries • *I work for a charity that sends vaccines to the developing world.* > develop (v), developed (adj)

❖ \_\_\_\_\_

**9.10 dependent** (adj) /dɪ'pendənt/  
needing sb/sth in order to survive • *Living on the outskirts of the city, I'm dependent on my car. I couldn't do without it.* > depend (v), dependence (n) ❖ \_\_\_\_\_

**9.11 developed** (adj) /dɪ'veləpt/  
(of a country or area) having an economy based mostly on modern industries and services • *Developed countries are responsible for the majority of environmental problems.* > develop (v), developed (adj)

❖ \_\_\_\_\_

**9.12 advanced** (adj) /əd'vɑːnst/  
having the most modern methods, ideas, etc. • *The technology for replacing fossil fuels is highly advanced.* > advance (v)

❖ \_\_\_\_\_

**9.13 community** (n) /kə'mjuːnəti/  
the people living in a particular area • *The new sports centre will benefit the whole community.*

❖ \_\_\_\_\_

**9.14 address** (v) /ə'dres/  
give attention to an issue or problem • *Next, we need to address the problem of security.*

❖ \_\_\_\_\_

**9.15 meaningless** (adj) /'miːnɪŋlɪs/  
useless; without a purpose • *Talking to him was meaningless; he wasn't going to change his mind.* ❖ \_\_\_\_\_ 📎 Opp: meaningful

**9.16 make a living** (expr) /meɪk ə 'lɪvɪŋ/  
earn enough money to buy the things you need • *It's a small island, where most people make a living by fishing.* ❖ \_\_\_\_\_

**9.17 employ** (v) /ɪm'plɔɪ/  
have sb do a job and pay them for it • *The company has employed a new sales manager.* > employment (n), employer (n), employee (n) ❖ \_\_\_\_\_ 📎 Syn: hire

**9.18 professional** (adj) /prə'feʃənəl/  
doing sth as a job and not as a hobby • *When he realised he couldn't knock down the wall on his own, he hired a professional builder.* > profession (n) ❖ \_\_\_\_\_  
📎 Opp: unprofessional

**9.19 hire** (v) /haɪə(r)/  
give a job to sb or pay sb to do a particular job • *They hired a top lawyer to represent them in court.* ❖ \_\_\_\_\_ 📎 Syn: employ

- 9.20** **host** (v) /həʊst/  
provide a place for sb to stay • *The mayor hosted the guests at his home.* > host (n)  
❖ \_\_\_\_\_
- 9.21** **privileged** (adj) /'prɪvəlɪdʒd/  
having a special advantage because of your position, which most other people don't have  
• *She comes from a privileged background and cannot even understand the needs of normal people.* > privilege (n) ❖ \_\_\_\_\_
- 9.22** **make up** (phr v) /meɪk ʌp/  
form sth • *Locals make up 60% of our staff.*  
❖ \_\_\_\_\_
- 9.23** **bring to mind** (expr) /brɪŋ tə maɪnd/  
make sb remember • *Her name brought to mind my French teacher at school.* ❖ \_\_\_\_\_
- 9.24** **herd** (n) /hɜːd/  
a large group of animals that live together; used negatively in reference to people • *We saw a herd of elephants.* ❖ \_\_\_\_\_
- 9.25** **holiday-maker** (n) /'hɒlədeɪ,meɪkə(r)/  
a person who is on holiday away from home  
• *The beach was crowded with holiday-makers from all over the country.* ❖ \_\_\_\_\_
- 9.26** **eventually** (adv) /ɪ'ventʃuəli/  
at the end of a period of time • *Our train eventually arrived two hours later.*  
❖ \_\_\_\_\_

## LOOK!

The adverbs *eventually* and *finally* have the same meaning. However, their use is different. We use *eventually* or *finally* to talk about sth that happens at the end of a time period, as well as for an action that comes last in a line of actions, especially if there's been a delay or some difficulty.

→ *I waited for him all day and he **eventually** / **finally** arrived at midnight.*

→ *I called her home, her mobile and her office and **finally** / **eventually** I got through to her.*

We use *finally*, not *eventually*, to talk about the last thing in a list of things.

→ *First I made a note of a few ideas, then I made a paragraph plan, and **finally** (not: eventually) I started writing my essay.*

- 9.27** **theory** (n) /'θɪəri/  
a set of ideas that can explain sth • *I can't prove my theory, but it gives a logical explanation of her actions.* > theoretical (adj)  
❖ \_\_\_\_\_
- 9.28** **inefficient** (adj) /,ɪnɪ'fɪjənt/  
not organised or able to do a job well • *The system is very inefficient and wastes valuable time.* ❖ \_\_\_\_\_ 📝 Opp: efficient

- 9.29** **electrician** (n) /,ɪlek'trɪʃjən/  
a person whose job is to connect, check and repair electrical equipment • *We got an electrician to repair the cooker.* ❖ \_\_\_\_\_
- 9.30** **researcher** (n) /rɪ'sɜːtʃə(r)/  
a person whose job is to study a subject so as to discover new information about it  
• *The researcher included questions about the residents' daily habits in the questionnaire.* > research (v, n) ❖ \_\_\_\_\_
- 9.31** **inspector** (n) /ɪn'spektə(r)/  
a person whose job is to inspect sth officially  
• *The tax inspector checked all of our accounts.* ❖ \_\_\_\_\_
- 9.32** **plumber** (n) /'plʌmə(r)/  
a person whose job is to fit water pipes, baths, toilets, etc. • *I think you should call the plumber to fix that tap.* ❖ \_\_\_\_\_
- 9.33** **financial** (adj) /faɪ'nænʃl/  
related to money or the way you manage money • *My financial situation has improved now that I got a new job.* > finance (n, v), finances (n pl) ❖ \_\_\_\_\_
- 9.34** **financial analyst** (n) /faɪ'nænʃl 'ænəlɪst/  
a person whose job is to study a company's financial situation and help it make financial decisions • *Our financial analyst has advised us to invest in solar power.* ❖ \_\_\_\_\_
- 9.35** **mechanic** (n) /mə'kænɪk/  
a person whose job is to repair machines, cars, etc • *The mechanic said my car would be ready next week.* ❖ \_\_\_\_\_
- 9.36** **wire** (n) /waɪə(r)/  
thin metal thread covered with plastic, used to carry electricity • *She disconnected the wire from the cooker.* ❖ \_\_\_\_\_
- 9.37** **pattern** (n) /'pætən/  
the way sth is organised or is done • *The police inspector thought all three murders followed a similar pattern.* ❖ \_\_\_\_\_
- 9.38** **manual** (adj) /'mænjuəl/  
done with your hands • *Skilled manual workers are not always paid well enough.*  
❖ \_\_\_\_\_
- 9.39** **responsibility** (n) /rɪ'spɒnsɪ'bɪləti/  
a duty to deal with sb/sth so that you can be blamed if things go wrong • *It is the manager's responsibility to ensure that the team work well together.* > responsible (adj) ❖ \_\_\_\_\_

**9.40 qualification** (n) /ˌkwɒlɪfɪˈkeɪʃən/  
a skill or type of experience that you need for a particular job • *They didn't hire him because he didn't have the right qualifications for the job.* > qualify (v), qualified (adj)  
❖ \_\_\_\_\_

### LOOK!

The word *qualification* has two meanings. It can refer to what's necessary for a job (skills, studies, experience) or to the certification somebody has acquired like diplomas, degrees and certificates that prove a person has successfully completed their studies.

→ *Previous experience is an essential **qualification** for this job.*

→ *List all of your **qualifications**, not just your university degree.*


- 9.41 crew** (n) /kruː/  
a group of people working together on a ship, plane, etc. • *The crew asked everyone to remain in their seats.* ❖ \_\_\_\_\_
- 9.42 senior management** (n) /ˈsiːniəʊ ˈmænɪdʒmənt/  
the group of managers at the highest positions in a company or organisation • *You have to have at least ten years of experience to apply for a senior management position.*  
❖ \_\_\_\_\_
- 9.43 deal** (n) /diːl/  
an agreement on conditions for doing sth or buying sth • *We reached a deal to sell our company to the corporation.* ❖ \_\_\_\_\_
- 9.44 overtime** (n) /ˈəʊvətaɪm/  
time that you spend working at your job after the normal hours • *If everyone agrees to work overtime, we'll have finished by the end of the week.* ❖ \_\_\_\_\_
- 9.45 strike** (n) /straɪk/  
a period when a group of employees refuse to work because they are demanding better pay or better conditions • *Teachers are threatening to go on strike if they are not paid for overtime work.* > strike (v) ❖ \_\_\_\_\_
- 9.46 promotion** (n) /prəˈmɒʃn/  
a move to a more important job or position in a company • *If I can't get a promotion by the end of the year, I'm going to look for another job.* > promote (v) ❖ \_\_\_\_\_
- 9.47 give sb the sack** (expr) /gɪv sʌmbədi ðə sæk/  
remove sb from their job • *They gave him the sack because he was always late.*  
❖ \_\_\_\_\_
- 9.48 paperwork** (n) /ˈpeɪpəwɜːk/  
the written work that some people have to do as part of their job, e.g. filling in forms and writing reports • *As the boss's assistant, he has to deal with a lot of paperwork every day.*  
❖ \_\_\_\_\_

- 9.49 redundant** (adj) /rɪˈdʌndənt/  
having lost your job because you were no longer needed • *The company decided to make 50 people redundant to cut costs.*  
> redundancy (n) ❖ \_\_\_\_\_
- 9.50 head** (v) /hed/  
be in charge of (a group or an organisation)  
• *Mina heads the financial department in our company.* > head (n) ❖ \_\_\_\_\_
- 9.51 shift** (n) /ʃɪft/  
a period of time that one group of workers work after another group has finished • *I'm working the night shift this week, so I sleep in the morning.* ❖ \_\_\_\_\_
- 9.52 retire** (v) /rɪˈtaɪə(r)/  
leave your job because of old age • *He should retire – he's 78!* > retirement (n), retired (adj) ❖ \_\_\_\_\_

### Expressions related to work

|                     |                   |
|---------------------|-------------------|
| deal with paperwork | head a team       |
| do a deal           | make a living     |
| do/work overtime    | make sb redundant |
| get a promotion     | miss a deadline   |
| give sb the sack    | work a shift      |
| go on strike        |                   |

## Grammar Page 105

- 9.53 graduate** (v) /ˈgrædʒueɪt/  
complete school or university studies successfully • *She graduated from an American university with a degree in law.*  
> graduate (n), graduation (n) ❖ \_\_\_\_\_
- 9.54 personnel** (n) /ˌpɜːsənl/  
the people who are employed in a company or organisation • *All company personnel will be trained in using the new software.*  
❖ \_\_\_\_\_  Syn: staff
- 9.55 candidate** (n) /ˈkændɪdət/  
a person who is competing to get a job or a position • *She was the best candidate so, naturally, she got the job.* ❖ \_\_\_\_\_
- 9.56 apply** (v) /əˈplai/  
ask for sth like a job or a place on a course, usually by sending a letter or filling in a form • *I decided to apply for the job, even though I didn't have much experience.*  
> application (n), applicant (n) ❖ \_\_\_\_\_
- 9.57 version** (n) /ˈvɜːʃn/  
a form of sth that is different from other forms of the same thing • *There are two versions of the film, the original and the remake.*  
❖ \_\_\_\_\_
- 9.58 ideal** (adj) /aɪˈdɪəl/  
the best possible • *It isn't an ideal solution, but it will have to do.* ❖ \_\_\_\_\_

- 9.59 resort** (n) /rɪˈzɔ:t/  
a place where a lot of people go to have a holiday • *I know it's a very popular tourist resort, but I still don't like it.* ❖ \_\_\_\_\_
- 9.60 employable** (adj) /ɪmˈplɔɪəbl/  
having enough skills and/or experience that make others want to employ you • *Sophisticated computer skills will definitely make you more employable.* ❖ \_\_\_\_\_ ☞ Opp: unemployable
- 9.61 suit** (v) /su:t/  
be right for a particular person or situation • *Black doesn't really suit you – try wearing bright colours.* > suitable (adj) ❖ \_\_\_\_\_

## Listening Page 106

- 9.62 fair** (n) /feə/  
a public event where people can meet, promote and/or sell products or services • *I'm going to the book fair to check out the latest publications.* ❖ \_\_\_\_\_
- 9.63 stand** (n) /stænd/  
a table or other structure at an exhibition, where goods can be shown and advertised • *We are going to have a stand at this year's exhibition to show our latest designs.* ❖ \_\_\_\_\_
- 9.64 potential** (adj) /pəˈtenʃl/  
possible, able to be done • *We're going to conduct lengthy interviews to identify the best potential candidates.* ❖ \_\_\_\_\_

## Speaking Page 107

- 9.65 client** (n) /ˈklaɪənt/  
a person who uses the services of a professional person or a company • *We're starting a marketing campaign to attract new clients.* ❖ \_\_\_\_\_ ☞ Syn: customer
- 9.66 review** (v) /rɪˈvju:/  
examine sth again in order to make changes or to make a final decision • *You should review your application carefully before you send it off.* > review (n), reviewer (n) ❖ \_\_\_\_\_

- 9.67 reject** (v) /rɪˈdʒekt/  
refuse to accept sb/sth • *I'm afraid your application was rejected, as there was another candidate with a lot more experience.* > rejection (n) ❖ \_\_\_\_\_
- 9.68 keen** (adj) /ki:n/  
very interested in sth or eager to do sth • *She's not very keen on jazz. She prefers folk music.* > keenness (n) ❖ \_\_\_\_\_ ☞ Syn: eager

### LOOK!

The adjective *keen* can be used before a noun or with a verb. When it is followed by a verb, we can use the structures *keen to do sth* or *keen on doing sth*.

- *She is a **keen** gardener.* (= enthusiastic)
- *He was always **keen to help**.* (= willing to help)
- *I wasn't very **keen on going** with them.* (= I wasn't interested in the idea)

We can also use *keen on* with a noun. In this case, it means that sb likes sth..


- *I'm not particularly **keen on football**.* (= I don't like football)
- *He was really **keen on my sister**.* (= he really liked her)

## Grammar Page 108

- 9.69 reduced** (adj) /rɪˈdju:st/  
shorter or smaller in size • *The museum shop offers reduced prices for students.* > reduce (v), reduction (n) ❖ \_\_\_\_\_
- 9.70 list** (v) /lɪst/  
include in a list • *All the local hotels are listed on this page.* ❖ \_\_\_\_\_
- 9.71 elect** (v) /ɪˈlekt/  
choose a person for a particular position by voting • *The students elected Sylvia as their representative.* > election (n) ❖ \_\_\_\_\_
- 9.72 treasurer** (n) /ˈtrezərə(r)/  
a person responsible for the money of an organisation • *One of the treasurer's duties is to keep a record of our expenses.* ❖ \_\_\_\_\_
- 9.73 reference** (n) /ˈrefərəns/  
a letter in which sb who knows you says if you are suitable for a job or position • *I asked my Latin professor for a reference.* ❖ \_\_\_\_\_



- 9.74 take time off** (expr) /teɪk taɪm ɒf/  
stop work for some time in order to do sth else  
• *He decided to take some time off to look after his children.* ❖ \_\_\_\_\_
- 9.75 pick (sth) up** (phr v) /pɪk ('sʌmθɪŋ) ʌp/  
learn sth new by practising it • *I never had German lessons. I picked it up when I lived in Berlin.* ❖ \_\_\_\_\_
- 9.76 take (sb) on** (phr v) /teɪk ('sʌmbədi) ɒn/  
employ sb • *They took her on as a security guard.* ❖ \_\_\_\_\_
- 9.77 stand out** (phr v) /stænd aʊt/  
be obviously better than other similar things or people • *I have read a lot of books about the war, but this one stands out.* ❖ \_\_\_\_\_
- 9.78 work on** (phr v) /wɜ:k ɒn/  
spend time to improve or repair sth  
• *The teacher said I had to work on my pronunciation.* ❖ \_\_\_\_\_
- 9.79 act as** (v) /ækt æz/  
do for a short time a job that you don't normally do • *He was asked to act as our adviser on the project.* ❖ \_\_\_\_\_
- 9.80 paint (sb) with the same brush** (expr) /peɪnt ('sʌmbədi) wɪð ðə seɪm brʃ/  
unfairly put sb in the same category as sb else who has done sth wrong • *You can't paint the whole team with the same brush just because the manager is useless.* ❖ \_\_\_\_\_
- 9.81 pick sb's brains** (expr) /pɪk 'sʌmbədɪz breɪnz/  
ask sb who knows a lot about sth for their views or their advice • *I'm going to pick Maria's brains about which phone to buy.* ❖ \_\_\_\_\_
- 9.82 think on my feet** (expr) /θɪŋk ən maɪ fi:t/  
think and act very quickly without any preparation • *In this job you have to be able to think on your feet.* ❖ \_\_\_\_\_
- 9.83 jump at the chance** (expr) /dʒʌmp ət ðə tʃɑ:ns/  
accept immediately an opportunity to do sth  
• *When she asked if I was interested in the job, I jumped at the chance and said yes immediately.* ❖ \_\_\_\_\_
- 9.84 get off to a good start** (expr) /get ɒf tə ə gʊd stɑ:t/  
start an activity successfully • *We need to get off to a good start this season if we want to win the championship.* ❖ \_\_\_\_\_
- 9.85 knowing my luck** (expr) /nəʊɪŋ maɪ lʌk/  
considering that I am not very lucky • *Knowing my luck, I'll be the only one that doesn't pass the test.* ❖ \_\_\_\_\_

- 9.86 overall** (adj) /ˌəʊvə'l:  
in general • *My overall impression is positive, but I haven't looked at the details yet.*  
❖ \_\_\_\_\_
- 9.87 indicate** (v) /ˈɪndɪkeɪt/  
show or make clear • *His answer indicated that he understood the situation perfectly.*  
> indication (n), indicative (adj)  
❖ \_\_\_\_\_
- 9.88 dissatisfied** (adj) /ˌdɪs'sætɪsfɑ:d/  
not pleased with sb/sth • *I am very dissatisfied with my new toaster. I think I'm going to return it.* > dissatisfy (v), dissatisfaction (n)  
❖ \_\_\_\_\_  Opp: satisfied
- 9.89 rely on** (phr v) /rɪˈlaɪ ɒn/  
depend on or trust • *You can't rely on him, he changes his mind every day.* > reliance (n), reliable (adj) ❖ \_\_\_\_\_
- 9.90 depress** (v) /dɪˈpres/  
make sb feel very unhappy • *Please turn on the light! This darkness depresses me.*  
> depression (n), depressed (adj)  
❖ \_\_\_\_\_
- 9.91 sick leave** (n) /ˈsɪk ˌli:v/  
time that you take off work when you are ill  
• *After the operation I was on sick leave for three weeks.* ❖ \_\_\_\_\_

## Idioms

|                         |                           |
|-------------------------|---------------------------|
| bring to mind           | knowing my luck           |
| get off to a good start | paint with the same brush |
| give sb the sack        | pick sb's brains          |
| jump at the chance      | put myself in sb's shoes  |
| keep track of sth       | think on my feet          |

## Writing Pages 110–111

- 9.92 cover letter** (n) /ˈkʌvə ˌletə(r)/  
a letter that contains information about sth you send with it • *I sent them my CV along with a one-page cover letter.* ❖ \_\_\_\_\_
- 9.93 spreadsheet** (n) /ˈspredʃi:t/  
a document produced by a computer program that shows data and does financial calculations  
• *I prepared a spreadsheet showing all the money we have spent.* ❖ \_\_\_\_\_
- 9.94 support** (v) /səˈpɔ:t/  
encourage and help sb when they need it • *She supported me in every way she could when I was in trouble.* > support (n), supportive (adj) ❖ \_\_\_\_\_
- 9.95 interpersonal** (adj) /ˌɪntəˈpɜ:sənəl/  
connected with relationships between people  
• *I need to improve the way I behave in interpersonal relationships.* ❖ \_\_\_\_\_

- 9.96** **punctual** (adj) /'pʌŋktʃuəl/  
at the expected, correct time • *I'm sure he will be there already. He's always punctual.*  
❖ \_\_\_\_\_ 📎 Opp: late
- 9.97** **upbeat** (adj) /ʌp'bi:t/  
positive and full of hope • *She is usually very upbeat, but this time she didn't sound very optimistic.* ❖ \_\_\_\_\_
- 9.98** **get along with** (phr v) /get əlɒŋ wɪð/  
have a good relationship with • *I get along with everyone in the office. We're all friends.*  
❖ \_\_\_\_\_ 📎 Syn: get on with
- 9.99** **co-ordinator** (n) /kəʊ'ɔ:diːneɪtə(r)/  
a person who organises the people and activities needed for sth • *We need a coordinator to organise the campaign.* ❖ \_\_\_\_\_
- 9.100** **outgoing** (adj) /ˌaʊt'gəʊɪŋ/  
friendly, enjoying other people's company  
• *She's a very outgoing person and has lots of friends everywhere.* ❖ \_\_\_\_\_
- 9.101** **tournament** (n) /'tɔ:nəmənt/  
a sports competition consisting of a number of contests • *The young boxer felt confident he would win the tournament.* ❖ \_\_\_\_\_
- 9.102** **counsellor** (n) /'kaʊnsələ(r)/  
sb who takes care of children at a summer camp • *Counsellors are usually just a few years older than the children they're looking after.* ❖ \_\_\_\_\_
- 9.103** **at your earliest convenience** (expr) /æt jər 'ɜ:liəst kən'vi:niəns/  
as soon as possible • *Please reply at your earliest convenience.* ❖ \_\_\_\_\_
- 9.104** **get carried away** (expr) /get 'kæriəd ə'wei/  
become so excited that you lose control  
• *I got so carried away with the preparations for the party that I forgot the time.*  
❖ \_\_\_\_\_

- 9.105** **ridiculous** (adj) /rɪ'dɪkjələs/  
stupid and unreasonable • *Don't be ridiculous! You can't pay 500 euros for a pair of shorts.*  
❖ \_\_\_\_\_
- 9.106** **vague** (adj) /veɪɡ/  
not clear • *His answer was so vague nobody understood what he meant.* ❖ \_\_\_\_\_

### Phrasal verbs

|                |             |         |
|----------------|-------------|---------|
| act as         | pick sth up | work on |
| get along with | stand out   |         |
| make up        | take sb on  |         |

## Live well, study well

### Page 112

- 9.107** **pressure** (n) /'preʃə(r)/  
difficulty and worry caused by the need to achieve results • *They had to work under considerable pressure to complete the project in only a week.* ❖ \_\_\_\_\_
- 9.108** **zigzag** (n) /'zɪgzæg/  
a line that looks like a Z or W • *He walked in a zigzag, rather than a straight line.*  
❖ \_\_\_\_\_
- 9.109** **manufacturer** (n) /ˌmænɪjə'fæktʃərə(r)/  
a company that produces goods in large numbers • *You can order these bags direct from the manufacturer.* > manufacture (v)  
❖ \_\_\_\_\_
- 9.110** **uncertainty** (n) /ʌn'sɜ:tənti/  
a situation in which something isn't certain or known • *There was some uncertainty as to why he got fired.* > uncertain (adj)  
❖ \_\_\_\_\_ 📎 Opp: certainty